### YONG IN B4/AFTER PROGRAM Q&A

## Q. History of Yong In Martial Arts Academy Before and After School Program?

**A.** Our program started in the year 2000 and has excelled every year bringing more and more new students to our program. Parents see the safety and learning skills we bring to their child through the martial arts philosophy.

### Q. What can my child achieve from joining Yong In?

A. The top three things parents always tell me is that they want their kids to excel better in listening, self-control, and discipline. Taekwondo can build a strong foundation for your child's mental and physical well being. They will learn all the basic needs for everyday survival. Children learn to trust the adults through instructing and showing them that they can achieve whatever their highest goals are. We try to build trust so that children will trust their parents and respect what they say. Children try to make their own decisions; which is a natural stage of growth. However, children need strong guidance and positive influences.

# Q. How does your B4/After school system work picking up & dropping off the children?

A. In the morning we have two buses that drop the students off. One bus leaves at 7:55am and the other at 8:25am. Some schools start later than others and we don't want the kids there too early. Also, each child is dropped off at the appropriate time the school recommends. In the afternoon we pick them up when school ends and we bring them straight to Yong In.

#### Q. When do I need to pick up/drop off my child?

**A.** All children must be dropped off between 6:30am - 8:25am. When picking up your child/children, please pick them up no later than 6:30pm unless their taekwondo class ends at 7:00pm. Please be mindful that our staff starts cleaning at 6:10-6:30pm. If you can't pick up your child by 6:30pm, please call us at 703-313-8804 to let Master Woo know that you will be late OR if someone else will be picking your child up.

### Q. What happens if I am late picking up my child?

**A.** Please call Master Woo (703-313-8804) and let him know what time you will be arriving, your child will be looked after and cared for no matter what.

### Q. What happens if I am late dropping my child off for B4 school?

**A.** We open at 6:30am and the latest you can drop off is no later than 8:25am. If your child/childrens school has already started we are unable to drop them off as we are busy with dropping off the other students on time.

## Q. If my child is sick/absent from school and can't come to after-care what should I do?

**A.** If your child is sick/absent and is not at school please notify Master Woo and let him know we do not have to pick them up for after school.

### Q. Are you notified if my child is dismissed 2 hrs early due to weather conditions or other reasons?

**A.** Master Woo and the other staff will be notified by the Fairfax County public schools office telling us all the public school's dismissal information. If you have any questions concerning these days please call.

#### Q. Are you open on teachers' work day and snow days?

**A.** Yes. We are open, all we ask is that you pack your child/children lunch and snacks for the day. We are open from 6:30am-6:30pm and taekwondo classes are still ongoing. Please be sure to verify with us at all times if we are open.

### Q. How many classes do you have per week for my child?

**A.** We offer each student 4 classes a week however, we find that it is most beneficial to take at least 3 classes a week.

### Q. What do they do when they don't have class?

**A.** On days your child does not have class, they spend the time reading/doing homework or playing with the other kids.

### Q. Will my child be safe and watched over at all times?

A. As everyone knows no one can watch every child every second, however our adult to child ratio is 8-10 kids per one adult. Our staff have at least two years of experience in child care and we keep a disciplined environment so the students stay safe. We are constantly walking around and watching them to make sure everyone is being kind and safe.

# Q. If an accident occurs or an emergency happens, what are the procedures for this occurrence?

**A.** If an accident occurs we will contact the parent immediately depending on the severity of the situation. If there is an emergency, the INOVA hospital is located less than 5 minutes away. Parents will be contacted before any emergency action is taken. Staff have their cell phones at all times.

### Q. When do we need to pay?

A. Payments go out every Monday. Master Woo will charge the card on file or you can come in on Mondays to pay for the week. Any questions/concerns regarding this question please contact Master Woo.